



## All Refine (UK) Ltd

### Quality Policy

All Refine (UK) Ltd aims to ensure that our products and services meet the needs of our customers at all times in accordance with customer, statutory and regulatory requirements, as well as our policies and procedures.

The Management Team are responsible for the implementation and maintenance of our Integrated Management System, comprising of Quality Management ISO 9001:2015 certification and Environmental Management ISO 14001:2025. The scope of our Integrated Management System covers all activities stated within our Scope Document and we are committed to:

1. Developing and improving Quality within our Integrated Management System
2. Continually improving the effectiveness of the Quality within the Integrated Management System
3. The enhancement of:
  - a. Quality, specification, and integrity
  - b. Customer satisfaction
  - c. Supplier performance
  - d. Risk minimisation
  - e. Work ethics and best practices

AllWater Technologies Ltd has a continuing commitment to:

1. Reviewing the internal and external issues affecting Quality within our Integrated Management System and the needs and expectations of interested parties.
2. Ensuring that our customer needs and expectations are determined and fulfilled with the aim of achieving customer satisfaction.
3. Communicating throughout the Organisation the important of meeting customer needs and relevant statutory and regulatory requirements.

4. Establishing this Quality Policy and our ongoing Quality Objectives.
5. Ensuring that Management Reviews not only set but review the quality objectives, and report on the Internal Audit results as a means of monitoring and measuring the processes and the effectiveness of the Integrated Management System.
6. Ensuring the availability of resources.

We shall endeavour to comply with all relevant statutory and regulatory requirements, and constantly monitors our quality performance against objectives and implementing improvements when appropriate.

All personnel understand the requirements of this Quality Policy and abide with the requirements of the Integrated Management System as defined in this Integrated Management Systems Procedures Manual.

This Quality Policy is regularly reviewed in order to ensure its continuing suitability.

Copies are made available to all members of staff and relevant interested parties along with copies of the minutes of Management Reviews, or extracts thereof, in accordance with their role and responsibilities as a means of communicating the effectiveness of our Quality Management System.

Signed:



Name: Jamie Renwick  
(Managing Director)

Date: 1<sup>st</sup> November 2025